



FILIPINO COMMUNITY COUNCIL OF VICTORIA, INC.

ABN 85 228 524 551

93 Cowper Street, FOOTSCRAY, VIC 3011

Tel: (03) 9687 9011 Fax (03) 9687 9120

www.filipinocommunitycouncilofvic.org.au

Do you have a concern? You can do something about it

If you have a concern about the care you or someone else is receiving, it is important that you talk about it.

We encourage you to raise your concern with your care provider first as you can get a fast and sustainable outcome.

Your local contact is:

Operational Manager/Case Manager
Filipino Community Council of Victoria,
Inc.

93 Cowper Street, Footscray, VIC 3011

If you can't resolve your concern with your care provider, you can contact the

Aged Care Complaints Scheme

- Anyone can lodge a concern
- It is free
- You can be anonymous or confidential
- Call us or go to our website for more information

Aged Care Complaints Scheme

Phone 1800 550 552

Website agedcarecomplaints.govspace.gov.au

For aged care information, phone 1800 200 422